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There will be times, such as when you fill out our contact form, when we will need to obtain personally identifiable information from you or about you. Such personally identifiable information may include your name, address, e-mail address, telephone number and identification number.

Use and Sharing of Information:

At no time will we sell your personally-identifiable data without your permission unless set forth in this Privacy Policy. The information we receive about you or from you may be used by us or shared by us to help process your request; to comply with any law, regulation, audit or court order; to help improve our website or the products or services we offer; for research; to better understand our member needs; to develop new offerings; and to alert you to new notifications and services in which you may be interested. We may also combine information you provide us with information about you that is available to us internally or from other sources in order to better serve you. We do not share, sell, trade or rent your personal information to third parties for known and unknown reasons.

Security

We safeguard your privacy using known security standards and procedures and comply with applicable privacy laws. Our websites combine industry-approved physical, electronic and procedural safeguards to ensure that your information is well protected through its life cycle in our infrastructure.

Opt-Out Policy

Please email anitha@brshastry.com. if you no longer wish to receive any information from us other than related to your membership.

Changes to this Privacy Policy

Our privacy policy was last updated on June 2019. We may change our Privacy Policy from time to time. If we do, we will update this Privacy Policy on our website.

Questions

If you have any questions about our Privacy Policy, please e-mail your questions to us anitha@brshastry.com.

Terms and Conditions:

Welcome to B.R. Shastry Logistics LLP . To avail the services offered at <http://brshastry.com/>, you must agree to the following terms and conditions. If you visit <http://brshastry.com/>. you accept these conditions.

Please read the term and conditions carefully. While using any current or future services offered by B.R. Shastry Logistics LLP, whether or not included in the B.R. Shastry website, you will abide by these Terms & conditions the guidelines and conditions applicable to services.

Privacy Policy

Please reviews our Privacy Policy , to fully understand our practices.

Electronic Communication

When you visit <http://brshastry.com/> or send e-mails to us, you are communicating with us electronically. By communicating with us, you consent to receive communication from us electronically. We will communicate with you by e-mail or by posting notices on our website. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communication be in writing.

Prices

All prices posted on this website are subject to change without notice. In case there are any additional charges or taxes the same will be mentioned on the website time to time.

Payment

All payments must be received by us as per Company norms. We accept payment by net-banking, credit card, debit card, demand drafts only.

Changes and Cancellation

For changes or cancellation, please contact anitha@brshastry.com

Refund

B.R. Shastry Logistics LLP believes in helping its customers as far as possible, and has therefore a liberal cancellation policy.

Under this policy:

Cancellations will be considered only if the request is made within 72 hours of placing an order. However, the cancellation request will not be entertained if the orders have been communicated to the vendors and they have initiated the process of shipping. There is no cancellation of orders placed under the Same Day Pickup or Delivery category. No cancellations are entertained for those service products that the B.R. Shastry Logistics LLP marketing team has taken up on special terms.

These are limited occasion offers and therefore cancellations are not possible. In case you feel that the product received is not as per your expectations, you must bring it to the notice of our customer service within 24 hours of receiving the service. The Customer Service Team after looking into your complaint will take an appropriate decision. B.R. Shastry Logistics LLP or its affiliate partners will not be liable for any changes in government rules.

Refunds can only be given in cases of services mentioned in package confirmed by customer are not delivered by booking agent. Refunds will not be given in any other case. If due to unforeseen circumstances, the transferee has to pay for the inclusions already mentioned in the package, refund claims for the inclusions part of the package may be considered and refunded upon submission of proper documentation, provided this was pre-informed to B.R. Shastry Logistics LLP advisor or agent. B.R. Shastry Logistics LLP guarantees delivery of services booked through B.R. Shastry. In case services are not possible due to weather conditions/government orders/strike/curfew/natural calamity/other unforeseen reasons, B.R. Shastry Logistics LLP or their agent will try its best to reimburse the transferee appropriate amount against the same in case refund is possible. However, B.R. Shastry Logistics LLP / agent are not obligated for the same and cannot be held liable against it.

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